



Thank you for your enquiry about our popular mixology masterclass sessions.

Terms & Conditions

Provisional & Confirmed Booking

Once a booking is taken as provisional the deposit of £5 per head **must be paid within 48hrs to fully confirm the booking**, otherwise it will be returned as available to others wishing to book. ***We will require appropriate payment details to be given with deposit payment to complete the confirmation.*** These classes are very popular, some particular dates are highly sought after, and we would urge you to fully confirm as quickly as possible to avoid disappointment.

Your Booking Deposit

Once the deposit is paid accompanied by appropriate payment details your booking becomes fully confirmed. You may need to increase the numbers attending your session after payment of the deposit. For any increase you should contact us and we will accommodate where possible and advise you of any further deposit that may be required.

You may settle your deposit in person or by phone and we accept all popular cards including Amex.

Please note that if your session is cancelled after a deposit is paid this will not normally be refunded unless 28 days notice is given. In this exceptional case we may still be able to accommodate an alternative date and transfer your deposit over if this can be arranged within 48 hours of cancellation.

Full Settlement

The full outstanding amount for your mixology session is due 48 hours prior to the date of your booking. You can settle the full amount anytime before the due date.

If we are unable to contact you regarding the remaining outstanding payment by the due date, we will apply the charge to your previously supplied method of payment at the booking confirmation stage. In the event that a booked session is unattended without appropriate notice there will not normally be any refund of the agreed full settlement amount.

You are responsible for the full amount due from the time your session is confirmed by deposit. In the event you need to cancel we require to be informed at least 28 days prior to the date of your booking in order to process a refund exclusive of deposit.